

**Introduction**

In accordance with Title II of the Americans with Disabilities Act (ADA) of 1990, it is the intention of the Arcata & Mad River Transit System (A&MRTS), to provide access to all public facilities, programs and services associated with its operation to all persons with disabilities.

The City of Arcata is responsible for administering the compliance program, and is designated, in accordance with the federal regulation under the ADA, to coordinate efforts to comply with and carry out its responsibilities on the basis of disability, including investigation of any complaint communicated to the Arcata Mad River Transit System alleging discrimination or noncompliance with federal ADA regulations.

## **Arcata & Mad River Transit System Americans with Disabilities Grievance Form**

In accordance with Title II of the Americans with Disability Act (ADA) of 1990, it is the intention of the Arcata & Mad River Transit System, to provide access to all services associated with its operation and to all persons with disabilities. Please use this form to file a grievance if you believe the Arcata Mad River Transit System, has not provided satisfactory accommodation for a disability.

You may submit your grievance to:

City of Arcata

736 F Street

Arcata, CA 95521

***Grievant Information***

Grievant Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Number: \_\_\_\_\_ Alternate Number: \_\_\_\_\_

Other contact Information:

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Please describe a description of alleged violation and requested remedy:

*(Please include date, time, location, and specific information)*